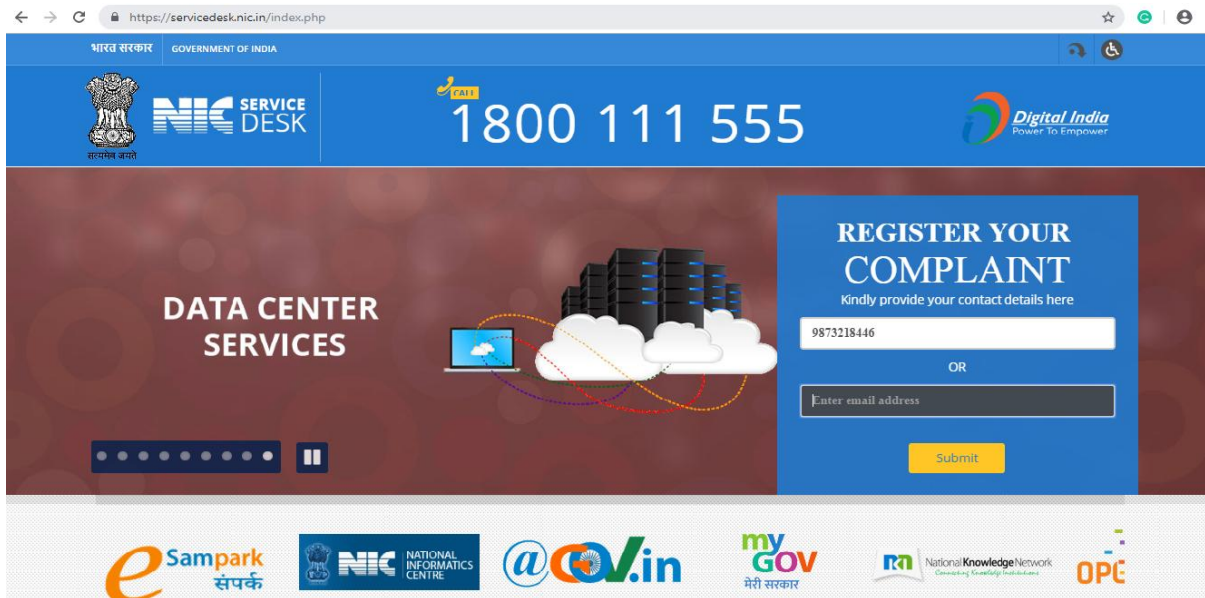


Steps to register complaint at servicedesk.nic.in

Step 1 : Login to <https://servicedesk.nic.in/>

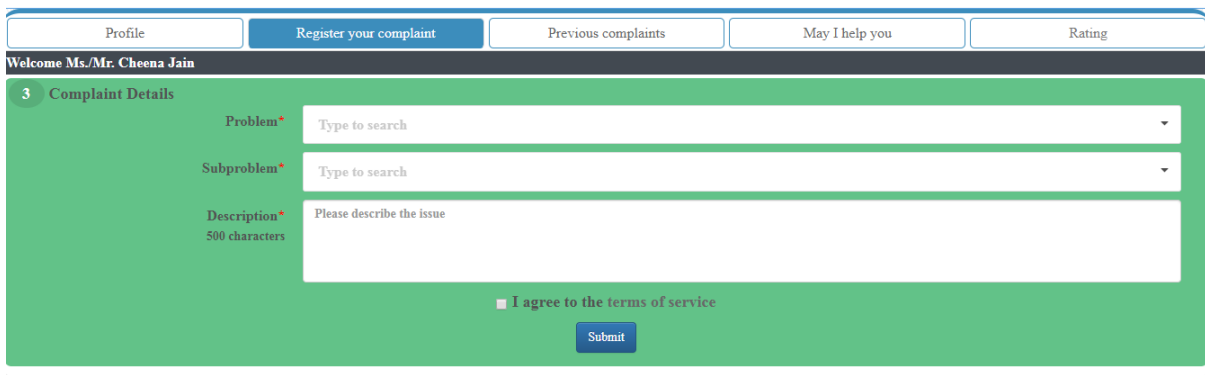
Step 2 : Register your complaint via mobile number or Email address.



The screenshot shows the homepage of the NIC Service Desk. The header includes the Government of India logo, the NIC Service Desk logo, the phone number 1800 111 555, and the Digital India logo. The main content area features a banner for 'DATA CENTER SERVICES' and a 'REGISTER YOUR COMPLAINT' section. The registration section has a form with a text input field containing '9873218446', an 'OR' option, and another text input field labeled 'Enter email address'. A yellow 'Submit' button is located below the form. The footer contains logos for various government services: Sampark, NIC National Informatics Centre, @COV.in, myGov, National Knowledge Network, and OPE.

Step 3 : Authenticate yourself via OTP sent at given mobile number or email address.

Step 4 : In Complaint Detail Form fill required details.



The screenshot shows the 'Complaint Details' form on the servicedesk.nic.in website. The form is titled '3 Complaint Details' and is set against a green background. It includes a navigation bar with tabs for 'Profile', 'Register your complaint', 'Previous complaints', 'May I help you', and 'Rating'. Below the navigation bar, there is a welcome message: 'Welcome Ms./Mr. Cheena Jain'. The form contains three main sections: 'Problem*' with a dropdown menu showing 'Type to search', 'Subproblem*' with a dropdown menu showing 'Type to search', and 'Description*' with a text area labeled 'Please describe the issue' and a character count of '500 characters'. At the bottom of the form, there is a checkbox labeled 'I agree to the terms of service' and a blue 'Submit' button.

In Problem category select Bank Linkage Nrlm.

Select Appropriate sub problem category.

Then Description of issue.

Profile	Register your complaint	Previous complaints	May I help you	Rating
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Welcome Ms./Mr. Cheena Jain

3 Complaint Details

Problem*	Bank Linkage Nrlm(BIS-NRLMBL)
Subproblem*	Status of uploaded file
Description* 462 characters	Fill the detailed description of the issue

I agree to the terms of service

Submit

Steps to register complaint at 1800 111 555

Step 1 : Call at 1800 111 555 number and provide required personal details.

Step 2 : Tell customer care personals that you want to register complaint in Bank Linkage Nrlm portal.